# Security Games in Online Advertising: Can Ads Help Secure the Web?



Nevena Vratonjic Maxim Raya Jean-Pierre Hubaux



David C. Parkes

June 2010, WEIS'10

### Internet Economy

- Online Advertising:
  - The main Internet business model
  - Revenue in 2009 in the US is \$22.4 billion
  - Sponsors free services and applications

• What happens if one meddles with it?

#### **Online Advertising System**



# Role of ISPs

- Traditional role:
  - Provide Internet access to end users
  - Forward the communication in compliance with Network Neutrality Policy
- New requirements
  - Data retention legislations
  - Increase costs and require investing into new technologies
- How will ISPs obtain a return on investment?

# **Recently Reported Cases**



- Growing number of <u>ISPs injecting own content</u> into web pages [1][2]
- Third party ad companies <u>partnering with ISPs</u>
  - e.g., Adzilla, Phorm, NebuAd

[1] C. Reis et al. Detecting In-flight Page Changes with Web Tripwires, NSDI 2008.
[2] B. April, F. Hacquebord and R. Link, A Cybercrime Hub, August 2009.

#### **ISPs in Online Advertising Business**

- Non-cooperative ISP diverts part of online ad revenue by performing attacks on online advertising
  - E.g., injecting ads into the content of web pages on-the-fly
- **Cooperative ISP** collects and provides information about users' online behavior with the goal of improving ad targeting
  - Generates revenue by charging for users' profiles

#### **Problem Statement**

- Study the effect of strategic ISPs on the Web
  - Model the behavior of ISPs and economic incentives in online advertising systems
  - Analyze mutually dependent actions of ISPs and Ad Servers (AS)

# **Related Work**

- Online advertising fraud
  - The best strategy for ad networks is to fight click fraud [1]
- Incentives to increase the security of the Web
   Users' choice: Investment in security or insurance mechanisms [2]
- Our model introduces a new strategic player the ISP
- B. Mungamuru, S. Weis, H. Garcia-Molina, Should Ad Networks Bother Fighting Click Fraud? (Yes, they should.), Stanford Technical Report, July 2008.
   J. Grossklags, N. Christin, J. Chuang, Secure or insure?: a game-theoretic analysis of information security games, WWW 2008.

# Outline

- I. Strategic behavior of ISPs
- II. Game-theoretic Model
- III. Analysis and Results

### **Nominal Mode**

- ISP: Abstain (A) forwards users' communication
- AS: Abstain (A) serves online ads upon users' requests



### **Cooperative Mode**

• ISP: Cooperate (C) – shares the collected users' profiles to help AS improve ad targeting

• AS: Cooperate (C) – shares a part of its revenue with the ISP



### **Non-Cooperative Mode**

- ISP: Divert (D) diverts a fraction of the ad revenue from the AS
- AS: Abstain (A) serves online ads upon users' requests Secure (S) – secures the website



### **Non-Cooperative Mode**

- ISP: Divert (D) diverts a fraction of the ad revenue from the AS
- AS: Secure (S) secures the website



### Game-theoretic Model

- Behavior of ISPs:
  - Abstain (A) forwards users' communication
  - **Cooperate (C)** shares the collected users' private info to help improve ad targeting
  - **Divert (D)** diverts a fraction of ad revenue from the AS
- Behavior of **Ad Servers** (AS):
  - Abstain (A) serves online ads upon users' requests
  - **Cooperate (C)** shares a part of its revenue with the ISP
  - Secure (S) secures a website to prevent loss of ad revenue

### The Game

- Dynamic, finite **multi-stage** game *G*={*P*,*S*<sub>*A*</sub>,*U*}
- Set of players: *P*={*ISP*, *AS*}
- Multi-stage game: *Single stage game* played for *n* stages
- Total payoffs over *n* stages=  $\Sigma$ (payoffs at each stage)
- Complete and perfect information
- Game is modeled for a single website
- Identify Subgame Perfect Nash Equilibrium (SPNE)

# Single Stage Game



- *a AS*'s total payoff in the nominal mode
- $c_1$ ,  $c_2$  *ISP*'s and *AS*'s total payoff in the coop mode
- *m* Fraction of clicks *ISP* diverts
- ε Cost of diverting clicks
- *b ISP*'s per fraction revenue when diverting clicks
- *C*<sub>ss</sub> One-time cost of securing a website

# Single Stage Game (cont'd)

- *a AS*'s total payoff in the nominal mode
- $c_1$ ,  $c_2$  *ISP*'s and *AS*'s total payoff in the coop mode
- *m* Fraction of clicks *ISP* diverts
- *b ISP*'s per fraction revenue when diverting clicks
- ε Cost of diverting clicks
- *C<sub>ss</sub>* One-time cost of securing a website

# Outline

- I. Strategic behavior of ISPs
- II. Game-theoretic Model
- III. Analysis and Results

# Solving the Game



Case 1:  $ma \ge C_{ss}$ ,  $c_2 \ge a$ Case 2:  $ma \ge C_{ss}$ ,  $c_2 \le a$ Case 3:  $ma < C_{ss}$ ,  $c_2 \le a$ Case 4:  $ma < C_{ss}$ ,  $c_2 \ge a$ ,  $c_1 \ge mb - \varepsilon$ Case 5:  $ma < C_{ss}$ ,  $c_2 \ge a$ ,  $c_1 < mb - \varepsilon$  outcome: (C,C) outcome: (A,A),(C,A) outcome: (D,A) outcome: (C,C) outcome: (D,A)

# **Evaluations on a Real Data Set**

- Top 1000 most popular websites in June 2009
  - based on the data of page views [Compete.com]



# Non-cooperative Scenario



Outcomes of the multi-stage game for the top 1000 websites

Secured websites (secure if  $ma > C_{ss}$ )

#### Effect of the Parameters

#### • Fraction of shared revenue when cooperating (*l*)



#### Secured websites

#### **Cooperation achieved**

# Effect of the Parameters (cont'd)

• Improvement of ad targeting  $(\beta_2/\beta_1)$ 



#### Secured websites

#### **Cooperation achieved**

# Conclusion

- Novel problem of *ISPs becoming strategic participants* in the online advertising business
- Studied the behavior and interactions of the ISPs and ad networks
- Applied game-theoretic model to the real data
- Effect on the Web is *positive in both cases*:
  - Cooperative ISPs: users receive better targeted ads - ISPs and ad networks earn more
  - Non-cooperative ISPs: improved Web security

- the most important websites secured first